Farm Africa.

Enterprise development for refugees and IDPs.

June 2024

FARM AFRICA WHO WE ARE

Farm Africa is a leading NGO specialising in growing agriculture, protecting the environment and developing businesses in rural Africa.

We help farmers grow more, sell more and sell for more, while protecting the environment for years to come.



AGRICULTURE Developing agricultural expertise for long-term change.



ENVIRONMENT Safeguarding the environment for years to come.



MARKET ENGAGEMENT

Boosting business to drive prosperity.



KEY CHALLENGES IN THE REFUGEE BDS ECOSYSTEM

1. LACK OF ACCESS TO FINANCING

Businesses are small with no track record of transactions.

- Refugees lack proper
 registration documents to access loans from formal financial institutions.
- Lack of collateral which is required by most financial institutions.

2. LIMITATION ON THE BUSINESSES REFUGEES CAN CONDUCT

- Refugees are limited in the businesses they can conduct due to limited movement, work permits, licences
- Refugees cannot work in some sectors that require specific licences or registration in GOK online platform as they don't have PIN'S
- The refugee ID does not allow them to register with the Kenya Revenue Authority.

The illiteracy rates for refugees are higher than national average.

3. LACK OF BUSINESS

SKILLS

 Few programs have focused on building the capacity of refugees to run successful businesses.

4. POOR INFRASTRUCTURE IN THE REFUGEE CAMPS

- During the rainy season roads become impassable thus hindering movement and passage of goods and services
- Insecurity is a major challenge in the refugee camps.





Farm Africa's interventions in Kakuma and Kalobeyei

Displaced and Refugee led enterprises interventions by Farm Africa.

BDS curriculum development

Farm Africa developed BDS curriculum for micro and small enterprises Kakuma and Kalobeyei refugee camp in Turkana County in Northern Kenya.



DREEM innovation fund management

Farm Africa managing the disbursement of the DREEM innovation fund to refugee owned enterprises.

Funds are between \$5000- 10,000 per enterprise.

BDS trainings and mentorship

Farm Africa has delivered BDS trainings to more than 200 refugee led enterprises in Kakuma and Kalobeyei.

Delivered through one on one coaching, group training and peer to peer mentorship.

Size of enterprises targeted

Micro- enterprises with annual turnover of <\$ 7000.

Small enterprises with annual turnover of > \$7000



THE DREEM (DISPLACED AND REFUGEE YOUTH ENABLING ENVIRONMENT MECHANISM) PROJECT

Strengthening Economic Opportunities for Refugees(SEOR) by providing refugee and host community entrepreneurs with a grant (DREEM Innovation Fund).

Business Development Services (BDS) access to Micro and Small enterprises (MSE) selected through a business innovation Competition

> High Quality BDS Services

> > and

Innovation

fund



DREEM innovation fund of \$5000 for Microenterprises and \$ 7000 for small enterprises

Catalyse business performance (boosting revenue and profits)

Create market linkages (developing B2B relationships)

Create employment opportunities for women and youth.

Ensuring gender equality and inclusion





DREEM project

Refugee and host community led enterprises engaged	 A total of 105 refugee youth and host community owned enterprises have been engaged in the project consisting of 63 micro-enterprises (Less than \$7000 annual turnover) and 42 small enterprises (More than \$7000 annual turnover).
Refugee and host community led enterprises funded	 A total of 63 micro-enterprises have received a milestone based grant amounting to \$5000 each, either as an asset or stock. The 42 small enterprises have received their milestone based grant amounting to \$7000 each.
Business skills training	 A total of 105 enterprises have received business skills training utilizing the Farm Africa customized BDS curriculum. The business skills training was delivered through a hybrid group training and one on one support .Including peer to peer mentorship.
Jobs created	 The enterprises engaged have created a total of 194 new jobs as at March 2024.



DREEM project Impact

Improved sales and revenue

Over 80% of the enterprises reported improved sales and revenues.

This was attributed to adoption of the skills from the business skills training including:

- Improved marketing skills e.g. improved business display, putting sign boards, improved customer relations.
- Improved financial management: Enhanced ability to track sales, revenue and profits from keeping proper business records.

Business expansion

95% of the enterprises reported business expansion through:

Product diversification

A total of 70 % of the enterprises have been able to diversify the products they offer and / or reach new clients within the primary markets they operate in. **Opening new branches:** Some 30% of the enterprises have

expanded and opened new branches of their businesses. E.g.

• An ECDE center that built more classrooms and was able to accommodate more students.

Employment of new employees

Due to business expansion, 80% of the Enterprises reported to have employed a new employee/s to help in running their business.

• The 63 Micro-enterprises employed a total of 194 new employees.



DREEM project Learning

Diversity of business sectors:

Previously trained enterprises

Refugee owned Vs Host community enterprises

Delivery of BDS using local coaches:

- In the Kakuma and Kalobeyei region the business sectors are not diverse.
- Businesses in retail form the largest demographic of businesses.
- Identification of the enterprises with unique innovations help in identifying those with huge potential for growth.

- Businesses that have benefitted from
 business training from other donor agencies in
 the region are more
 organized and able to
 provide clearer
 business information
 compared to the ones
 that have not received any training.
- Refugee-owned businesses have stronger business cases compared to enterprises that are owned by the host communities.
- The barriers make the refugees to be more innovative to survive and thus pose a better business proposition.

- BDS training and coaching is delivered using refugee and host community staff known as business coached.
- This has been seen to be effective as the BDS coaches have an understanding of local context and language.
- This also helps to quickly identify any risks as the staff are embedded in the community.



DREEM project Learning

Delivery of BDS:

- In the project the trainings are delivered through a combination group training and one on one coaching.
- The combination of the weekly joint training sessions and the one-on-one coaching proved to be effective as the businesses undertake continuous learning which address their common needs during the group sessions and while the individual needs are addressed during the one-on-one sessions.

Impact of the business skills training on business growth

- Majority of the businesses reported to have realized improved sales and profits.
- This was directly attributed to adopting the skills from the business skills training and coaching such as:
 - Improved marketing skills e.g. improved business display, putting sign boards, improved customer relations.
 - Improved financial management: Helped them to separate their business and personal finances and thus facilitating business growth.
 - Improved ability to track sales, revenue and profits from keeping proper business records.



Photos

KAKUMA 1 AND TOWN TRAINING PHOTOS.



Right: BDS

Coordinator

answering the

inquiries from

beneficiaries.





Above: Issa a beneficiary explaining a point-Left: BC-Debra training in Stevelyn Hotel.

MONTHLY MONITORING & COACHING FOR MICRO - ENTERPRISES PHOTO IN KALOBEYEI VILLAGE 1, 2 & 3.



BUSINESS PLAN DEVELOPMENT TRAINING FOR SMALL ENT

- Joseph Lowei BDS Coordinator explaining the business plan.
- Abdikadir Noor an Entepreneur presenting promotional plan in hospital business.





Thank you!



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